TOURIST VISA REQUIREMENTS:

Australia and New Zealand ETA

Government Fee:	$85	Government Fee:	$170
GenVisa Service fee:	$69	GenVisa Service fee:	$138
Total Cost for one person:	$154	Total Cost for two people:	$308

Cost includes service fees and government fees*. Once approved, your NZeTA confirmation will be emailed to you directly from the New Zealand Government. Please be sure to not delete them.

Please send to Generations Visa Service by traceable mail to the address below.

___ ***A High-resolution COLOR copy of the passport data pages (pg 2&3)*** made using a copy machine or scanner. Your passport must have at least six months' validity beyond your travel date. If you need help securing or renewing your passport, please contact GenVisa at 1-800-845-8968. **No cell phone pictures, please!**

___ ***One (1) recent high resolution, professional, passport photo*** per person. **No homemade photos!**

___ ***NZeTA Declaration and Application Form***, signed and dated, per applicant (enclosed)

___ ***Australia:*** **The Australian Government now requires all applicants to complete an ETA request via the Australia TA phone application, by downloading the Australia ETA app via Apple Store or Google Play Store.**

___ ***Itemized cruise itinerary*** showing travel dates and ports of call in each traveler's name **(Viking Guest Statement).**

___ ***Payment:*** a check or money order payable to **"GVS"** in US Dollars, drawn on a US bank.

Important: Do not send your documents more than 6 months prior to your trip date.

Please allow up to 21 days for processing and receipt of your New Zealand ETA. If you need your NZeTA within **10 business days**: add $45 per person (expedited GenVisa service fee).
*Government fees, processing times and forms are subject to change without notice. **For terms and conditions, current requirements, updated forms, and fees please check at** ***www.genvisa.com/viking***

YOUR CONTACT INFORMATION

Last Name: _____ **First Name:** _____

Last Name: _____ **First Name:** _____

EXACT address: _____ Apt/Ste#: _____ Phone: _____

City: _____ State: _____ Zip Code: _____

Your E-mail address (Important): _____

Date You Depart the US: _____ **Date You enter New Zealand** _____

Optional LIFETIME Passport Replacement insurance: $29.99 per passport: in the unlikely event that your passport is lost or damaged, Genvisa will arrange for expedited passport replacement in the United States. Please see the Passport Insurance page for details (enclosed in the visa kit) and choose one of the boxes below.

☐ **Yes**, I have added an additional $29.99 per person for the Lifetime Passport Replacement insurance.

☐ **No**, I decline the Lifetime Expedited Passport Replacement insurance.

Send materials to:

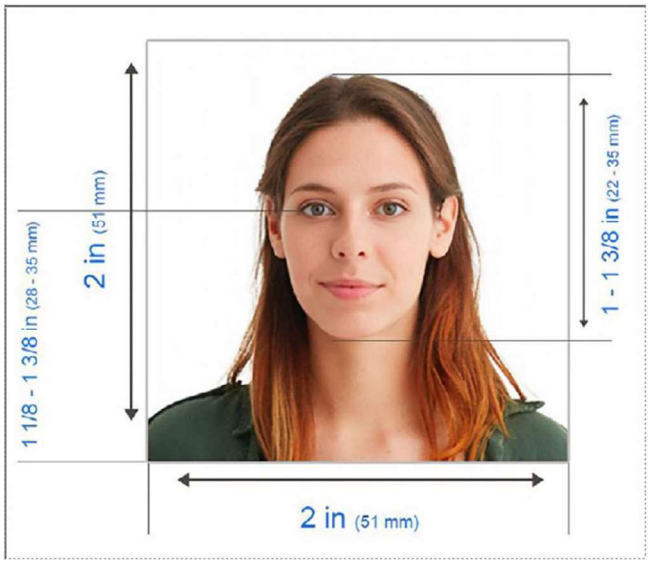
GENERATIONS VISA SERVICE
5335 WISCONSIN AVE N.W. #380
WASHINGTON D.C. 20015-2030
1-800-845-8968

Viking – New Zealand NZeTA

GENERATIONS VISA SERVICE

PROPER FORMAT – PASSPORT PHOTO

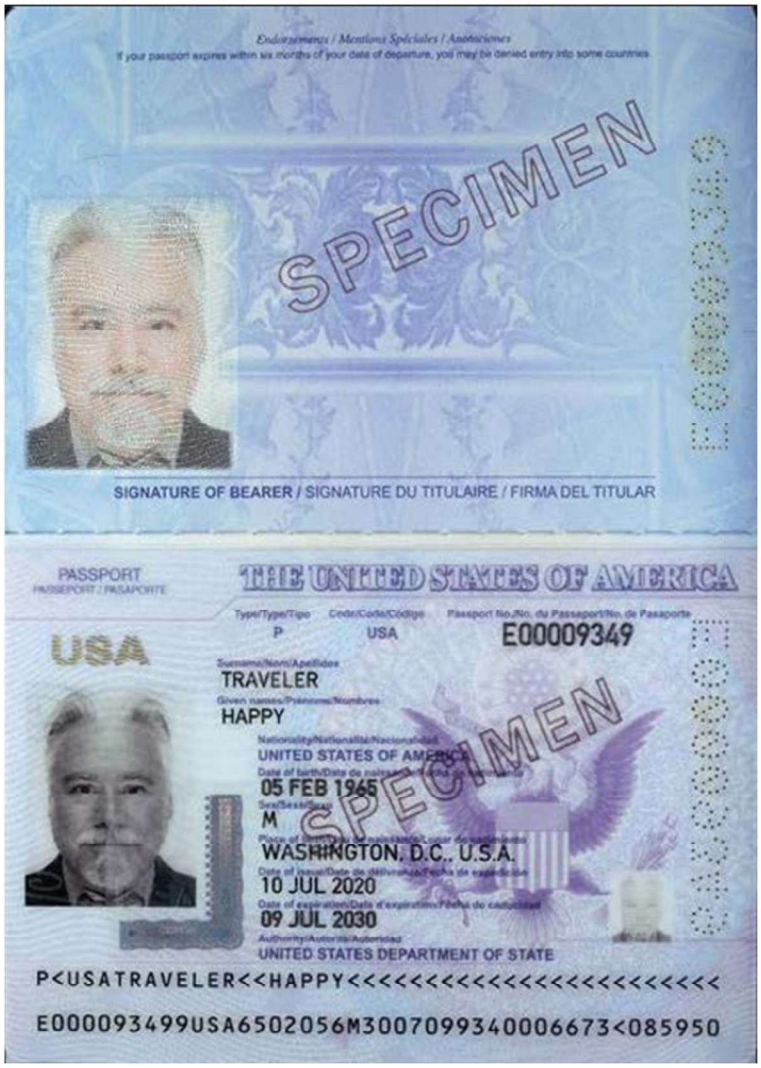
EXAMPLE OF APPROPIATE PASSPORT PHOTO



PROPER FORMAT – PASSPORT COPY

EXAMPLE OF APPROPIATE PASSPORT COPY





Australia ETA Submission Instructions

Dear Valued Traveler,

Due to new developments with the Australian Government ETA system, we are no longer able to assist with the Australia ETA processing.

The Australian Government system now requires all applicants to complete an ETA request with a **live** photo via the Australia ETA phone app by downloading the Australia ETA phone app via Apple Store or Google Play Store:



As a courtesy to you, below you will find helpful hints on how to submit your Australia ETA on the Australia app.

Thank you!

Australia App Steps:

1. Download App via Apple Store or Google Play Store
2. Review & Acknowledge Disclaimer
3. Create a 6-digit passcode
4. Answer "NO" to the "Are you a travel agent" question
5. Click "New ETA" to start the application process
6. Follow prompts for passport data page scan and passport chip scan to preload your personal information (make sure to review all details are correct and confirm)
7. Take live photo – use tutorial if necessary
8. Input email address for code verification (the Grant notice will be sent to the email address once submitted & approved)
9. Answer declaration, criminal conviction & domestic violence questions (please note, if you answer yes to any of these questions, you will not be approved).
10. Review answers and confirm.
11. Make payment ($20 AUD)

Once the Australia ETA is approved, a Grant Notice will be sent to the email on file directly from the Australian Government. Do not delete this email as it contains important information and your ETA reference number. The Australia ETA is electronically linked to your passport.

New Zealand Electronic Travel Authority Declaration

To the best of my knowledge the information I have provided in this form is accurate and I have answered the questions truthfully and correctly.

I understand that it is my responsibility to ensure that the passport details provided in this form match the details on the passport I intend to use when I travel to New Zealand. I have checked these details to confirm they are correct.

I understand that I must meet all other requirements to travel to New Zealand.

I understand that INZ may provide information to other agencies in New Zealand and overseas where such disclosure is required or permitted by the Privacy Act 1993, or otherwise required or permitted by law. I understand my information may be used to improve INZ's services and administration of the Immigration Act 2009.

I authorize INZ to provide information about my eligibility to travel to New Zealand, including about my NZeTA to a carrier, including via an approved online system, in order to facilitate my travel.

Signature _____ Date _____

Full Name as in Passport (please print)

NZeTA Application Form

Please provide us with the following information to complete your online visa application. Each applicant should fill out their questionnaire. After completion, please send it to GenVisa with the rest of the required documentation.

Important: Your Email address will be provided to MBIE for contact purposes. YOU WILL receive two official confirmation emails from the New Zealand Immigration, one to confirm the submission of your request and another to advise you that your NZeTA was ISSUED. In order for GenVisa team to finalize your request please acknowledge to us the RECEIPT of your approval notice via email at confirmations@genvisa.com

PERSONAL INFORMATION:
Surname/Family Name (as it appears in the passport):
First and Middle names (must list ALL names listed in passport):
Previous Names (list all names you have been known by):
Gender: Male ☐ Female ☐ Gender Diverse ☐
Date of Birth (MM/DD/YYYY): __ __ /__ __ / __ __ __ __
Place of Birth (city, state, country):
Current Nationality:
Nationality at Birth:
Are you an Australian Permanent Resident? Yes ☐ No ☐
Will you be staying in New Zealand?

☐ Yes, I will be coming to New Zealand to visit ☐ No, I am a transit passenger
Are you a resident of American Samoa? Yes ☐ No ☐
CONTACT INFORMATION:
Physical Address:
City, State, Zip code:
Phone Number:
Personal Email Address (**important**):
PASSPORT INFORMATION:
Passport Number:
Issuing County:
Place of Issue:
Date of Issue (MM/DD/YYYY): __ __ /__ __ / __ __ __ __
Date of Expiry (MM/DD/YYYY): __ __ /__ __ / __ __ __ __
National Identity Number (if applicable):
Do you currently hold a permanent residence visa (including a resident return visa) issued by the Government of Australia? Yes ☐ No ☐

VISIT INFORMATION:
Type of Visa: NZeTA
Purpose of Visit: Tourism
Is this your first time to visit New Zealand? YES ☐ NO ☐
If no, please specify last visit date and visa number:
How will you be arriving in New Zealand: Plane ☐ Cruise ship ☐
Port of Entry:
Port of Exit:
Date of Arrival (MM/DD/YYYY): __ __ /__ __ / __ __ __ __
Duration of Stay (days):
ELIGIBILITY QUESTIONS:
1. Will you be traveling to New Zealand for medical consultation or treatment? Yes ☐ No ☐
2. Have you ever been deported, removed or excluded from another country (Not New Zealand)? Yes ☐ No ☐
3. Are you currently prohibited from entering New Zealand following deportation from New Zealand in the past? Yes ☐ No ☐
4. Have you ever been convicted of any offence (in any country)? Yes ☐ No ☐
If you answered Yes to question #4, please answer the following questions: 1. Have you ever been convicted of an offence for which you were sentenced to 5 years or more imprisonment? Yes ☐ No ☐ 2. In the last 10 years, have you been convicted of an offence for which you were sentenced to a prison term of 12 months or more? Yes ☐ No ☐

SIGNATURE_____ DATE_____

Full Name as it appears in your Passport (please print)

New Zealand Electronic Travel Authority (NZeTA)

Visiting New Zealand

Passport holders of some countries and territories do not have to apply for a visa before they travel to NZ but must hold an NZeTA.
If you plan to visit New Zealand for a short period, you must request an NZeTA before you travel if you:

- travel on a passport from a country on the **list of visa waiver countries** and territories, and
- are visiting for up to 3 months — or, if you are a British citizen, up to 6 months.

Coming to New Zealand for medical help

If you are from a visa waiver country or territory and coming to New Zealand for a medical consultation or treatment, you must apply for a visa
Medical Treatment Visitor Visa

List of visa waiver countries and territories:

Andorra, Argentina, Austria, Bahrain, Belgium, Brazil, Brunei, Bulgaria, Canada, Chile, Croatia, Cyprus, Czech Republic, Denmark, Estonia - citizens only, Finland, France, Germany, Greece, Hong Kong - residents with HKSAR or British National Overseas passports only, Hungary, Iceland, Ireland, Israel, Italy Japan, Korea (South), Kuwait, Latvia - citizens only, Liechtenstein, Lithuania — citizens only, Luxembourg, Macau - only if you have a Macau Special Administrative Region passport, Malaysia, Malta, Mauritius, Mexico, Monaco, Netherlands, Norway, Oman, Poland, Portugal — if you have the right to live permanently in Portugal, Qatar, Romania, San Marino, Saudi Arabia, Seychelles, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan - if you are a permanent resident, United Arab Emirates, United Kingdom - if you have the right to reside permanently in the United Kingdom, United States of America — including USA nationals, Uruguay, Vatican City

Validity:

NZeTA is valid for multiple entries for up to 2 years.

Processing Time:

1-3 days

NZeTA fees (included in the total price):

NZeTA (New Zealand Electronic Travel Authority) fee:	$23.00	NZD
International Visitor Conservation and Tourism Levy*:	$100.00	NZD
Total (included in the total price):	**$123.00**	**NZD**
GenVisa Service Fee:	**$69.00 US**	

**The International Visitor Conservation and Tourism Levy (IVL) is a way for you to contribute directly to the tourism infrastructure you use and to help protect and enhance the natural environment you will enjoy during your stay in New Zealand.*

LIFETIME US PASSPORT REPLACEMENT INSURANCE FOR $29.99 PER PERSON

This affordable passport replacement program offers **expedited** replacement of your lost, stolen, or damaged US passport– **up to $399 in replacement service fees**. Upon receipt of your claim, we will arrange for the fastest available turnaround to process your passport replacement application under specific circumstances.

By enrolling, you agree to the following:

- ✓ GenVisa will waive its expedited processing fees. You are responsible for applicable Government and shipping fees only.
- ✓ GenVisa will select the fastest available processing speed based on your scheduled departure date.
- ✓ Coverage does not include replacement of expired passports, passports that ran out of visa pages, name changes, or valid travel visas.
- ✓ Coverage cannot exceed our service fee for an EMERGENCY passport at the time of the claim.

Insurance coverage excludes:

- ✓ Replacement of expired passports, passports that ran out of visa pages. name changes, or valid travel visas.
- ✓ Replacement of lost, stolen, or damaged passports while outside the United States and its territories. Should that happen, you must apply in person at the nearest US Embassy for an emergency passport.

To make a claim, please call (800) 845-8968 or email us at info@genvisa.com.

Optional LIFETIME Passport Replacement insurance: **$29.99 per passport**.

In the unlikely event that your passport is lost or damaged, Genvisa will arrange for expedited passport replacement in the United States.

☐ **Yes**, I have added an additional $29.99 per person for the Lifetime Passport Replacement insurance. **Please add insurance fees to the total payment.**

Name and Signature: _____ Date: _____

Name and Signature: _____ Date: _____

Smart Traveler Enrollment Program

"Stay Informed, Stay Connected, Stay Safe!"

For a nominal fee Generations Visa Service will register you and your travel details with the nearest U.S. Embassy or Consulate in the countries you are visiting. This registration allows the US government to efficiently safeguard its citizens while overseas.

Benefits of Enrolling in Smart Traveler Enrollment Program:

- Receive important information from the Embassy about up-to-the-minute safety conditions in your destination country, helping you make informed decisions about your travel plans.
- Help the U.S. Embassy contact you in an emergency, whether natural disaster, civil unrest, or family emergency.
- Help family and friends get in touch with you in the case of an emergency.

Personal Information (Pease fill out legibly in block letters)

Traveler #1's full name (**LAST**, First, Middle):
Date of Birth (MM/DD/YYYY):
Gender: Male ☐ Female ☐
Passport Number: P _ _ _ _ _ _ _ _ _
Email Address*:
Phone Number:

Traveler #2's full name (**LAST**, First, Middle):
Date of Birth (MM/DD/YYYY):
Gender: Male ☐ Female ☐
Passport Number: P _ _ _ _ _ _ _ _ _
Email Address*:
Phone Number:

***Email addresses will not be used for solicitation purposes**

Travel Information

Country #1:
Approx. Date of Entry (MM/DD/YYYY):
Approx. Date of Exit (MM/DD/YYYY):
Name and Address of the first hotel:
Name of the Tour Operator: Viking Ocean Cruises
866-984-5464

Country #2 (if applicable):
Approx. Date of Entry (MM/DD/YYYY):
Approx. Date of Exit (MM/DD/YYYY):
Name and Address of the first hotel:
Name of the Tour Operator: Viking Ocean Cruises
866-984-5464

☐ **Yes**, please enroll me in Smart Traveler Program. I have added an additional **$15.00 per person** for this service.
Please include STEP enrollment fees in the total payment for visa processing.

Please note: If you receive an email confirmation from the Department of State titled "Smart Traveler Enrollment Program Invitation," one of our agents has enrolled you in the Program with the information provided. No further action is necessary on your part.